



Republic of the Philippines
COUNCIL FOR THE WELFARE OF CHILDREN

CERTIFICATION OF COMPLIANCE

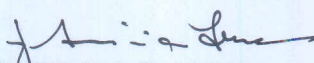
Pursuant to Republic Act 9485: An act to Improve Efficiency in the Delivery of Government Service to the Public Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **PATRICIA B. LUNA**, Filipino, of legal age, OIC - Executive Director of the **COUNCIL FOR THE WELFARE OF CHILDREN**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The **COUNCIL FOR THE WELFARE OF CHILDREN** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Required documents
 - g. Procedure for filing complaints
2. The Citizen's Charter is positioned at the main entrance of the office.
3. The Citizen's Charter is written in English.
4. The Citizen's Charter is uploaded in the agency's website, LED television stationed at the main entrance of the office, posted at the agency information board and accessible to the public.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 28th day of January 2015 in Quezon City, Philippines.


PATRICIA B. LUNA
OIC - Executive Director

JAN 30 2015

SUBSCRIBED AND SWORN to before me this ____ day of January 2015 in Quezon City, Philippines, with affiant exhibiting to me his/her (gov't issued ID) issued on (date of issuance) at (place of issuance).

Doc. No.: 64
Series of: 13
Fee Paid: 158
O.R. No.: 2015


ATTY. VICENTE C. CRUZ
NOTARY PUBLIC

UNTIL DECEMBER 31, 2015
PTR NO0558976 - 01-05-15- Q.C.
ROLL NO. 33952 / NC-NP NO. 002
IBP LIFETIME MEMBER NO, 02322
MCLE NO. IV-0004871 FEB,05 2012
1302 SEÑOR IVAN DE PALACIO BLDG, 139 MALAKAS
QUEZON CITY